

WholeYouNYC

Serving over two million Medicaid members across three New York City boroughs, Public Health Solutions - WholeYouNYC connects Medicaid members to community resources and Medicaid-funded services, such as care management, food and nutrition services, housing supports, and transportation assistance.



Who We Are

Public Health Solutions' WholeYouNYC is an integrated network of over 300 community-based organizations, healthcare providers, and technology partners working together to support the health-related social needs of New Yorkers. These needs—such as access to safe housing, nutritious food, reliable transportation, and stable employment — are social and economic factors that play a major role in a person's health and well-being.

Despite billions invested in healthcare at the federal level, many Americans, especially New Yorkers, are left to navigate a complex system on their own, while also struggling to meet these basic needs. This disconnect has serious consequences for the health and well-being of New Yorkers, leading to poorer health outcomes, higher healthcare costs, and a reduced quality of life.

Launched in 2022 in the wake of the hard lessons learned during the COVID-19 pandemic, Public Health Solutions' WholeYouNYC was created to bridge this gap by helping New Yorkers access vital resources that support their overall health.

For All New Yorkers

WholeYouNYC connects all New Yorkers to existing community-based services such as **food pantries, meal programs, housing, and shelter referrals.**

For New Yorkers With Medicaid

WholeYouNYC can connect Medicaid-eligible members to essential services including **food and nutrition, transportation, housing, education, and employment.**

Our Impact

WholeYouNYC alleviates the burden on underserved communities, offers a solution to New York's fragmented social care system, helps address the healthcare cost crisis, and works to close gaps in health and racial equity across the city.

100K+

Referrals made

300+

Diverse partners

45K

Community
members served

\$15M

In estimated
healthcare savings



Our Approach

WholeYouNYC provides a “no wrong door” experience, ensuring New Yorkers access the help they need regardless of where they enter the system. By integrating technology and coordinating partnerships across sectors, WholeYouNYC bridges the gaps across New York City's social care, healthcare, and benefits systems, making it easier for people to navigate support services.



Screening



Care
Navigation



Resource
Connection



Service
Delivery

Strengthening the Delivery of Social Care Services to Medicaid Members

WholeYouNYC administers Public Health Solutions' Social Care Network, part of New York State's 1115 waiver program aimed at transforming care for people with Medicaid. As the largest Social Care Network in New York City, WholeYouNYC provides additional services to eligible Medicaid Members in Brooklyn, Queens, and Manhattan, supporting over 2 million New Yorkers with Medicaid.



Health disparities among New Yorkers are large, persistent, and increasing. Public Health Solutions exists to change that trajectory and support underserved New Yorkers and their families to achieve optimal health and build pathways to reach their potential. As the largest public health nonprofit serving New York City, we improve health outcomes and help communities thrive by providing direct services to low-income families, supporting community-based organizations through our long-standing public-private partnerships, and bridging the gap between healthcare and community services.